**Athens, Greece|+306938 953248|email: makeramida@yahoo.com**

Experienced professional with a demonstrated history of working in the non-profit organization industry as a social worker and trainer. Strong administrative professional with a focused Social Work.

**Areas of Strength**

* Non-Profit Organizations
* Training activities
* Case Management
* Social Services
* Design of interventions and action plans
* Awareness raising actions
* Service mapping
* Immigrants/ asylum seekers

**WORK EXPERIENCE**

12/2021-present **Expert on ROMA Inclusion, member of the regional Task Force of the**

**ΕΕΑ Funded programme ‘’ROMA inclusion and empowerment’’**. Ministry of Labour and Social Affairs.

* Develop appropriate tools in order to facilitate the implementation, monitoring and evaluation of interventions and projects.
* Contribute to the design, action plans and activities in the field of Roma inclusion and empowerment.
* Access in the implementation of educational actions related to Roma inclusion and empowerment.
* Monitoring the implementation of social inclusion programs at national and regional level and the preparation of relevant reports.
* Participation in awareness – raising, training and support the stakeholders in interventions for Roma inclusion.
* Assist in the development of guidance, SOPs and methodologies.

2/2020- 12/2021  **National Referral Mechanism for the Protection of Victims of**

**trafficking**

Social worker – member of the management team. National Centre for Social Solidarity.

* Contribution to development the NRM at the national level with the cooperation of all C0-competent bodies involved.
* Training/information meetings throughout Greece that takes over the trafficking victims and the National Referral Mechanism for the Protection of Victims of Trafficking.
* Member of the syntax team of a manual in Greek and English, which present in detail the operation of NRM with parallel description of the institutional framework and the mapping of its Institutions.
* Information leaflet, which will present in a most comprehensible way a brief explanation of the phenomenon as well as rights arising from the recognition of an individual as victim of trafficking and also the operation of EMA.
* Support as a help desk to professionals in the field related with victims of trafficking

02/2018 - 12/2019 **Amygdaleza Detention CENTRE** . Social Worker

Health Units SA

* Risk assessment
* Social support to undocumented immigrants, unaccompanied minors.
* Cooperation with NGOs to provide legal advice.
* Close Cooperation with the Asylum Department.

01/08/2015 – 2/2018 **Ministry of Justice**, Transparency and Human Rights, General Secretary’s Office for the Fighting against Corruption

*Expert Associate*

* Cooperation with OECD and participation in actions concerning: “Communication and sensitization the general public with corruption issues” and “Reinforce young people’s integrity through educational system”.
* Development of strategies for the planning of actions and sensitization of the citizens.

01/11/2013 – 01/07/2015 **“The Smile of the Child” NGO**

*Coordinator* Social Workers department which supports children with health problems on a national basis.

* Social Support.
* Risk assessment
* Participation in awareness- raising activities.
* Cooperation with actors from Civil Society and public Sector.

19/11/2012 – 06/2013 **Greek Police, Immigration Department**

Social worker for undocumented immigrants.

* Social Support
* Risk assessment

01/10/2010 – 11/2012 **Association for the protection of children in Holargos** (children with mental retardation)

*Social Worker*, supporting services to handicapped people.

10/2009 – 11/2009 **Eurosystem**

Trainer

03/2009 – 06/2009 **Institute “Omega”**

Trainer*:* Vocational Training department of preschool education on learning difficulties

13 / 02 / 2008 – 18/3/2008 **Vocational Training Institute “CONSUL”**

Trainer for learning difficulties - Dyslexia

01/2007 – 02/2008 **Psychiatrist Dr. Aristides Stournaras**

Co-operation with the Doctor in children’s and teenagers’ psychosocial rehabilitation

2007 **Vocational Training Centre “ALPHA TRAINING LTD”**

Trainer for Intercultural education and learning difficulties in Greek society.

2007 **Vocational Training Centre AKMON SA**

Trainer to secondary education teachers concerning the refugee children’s accession to Greek public schools for Intercultural education and learning difficulties in Greek society.

11/2006 – 10/11/2008 **Municipality of Alimos**

**Social Worker:**Counselling and social support to vulnerable groups of people.

2005 **Vocational Training Centre “AKMON”**

Trainer to secondary education teachers concerning the refugee children’s accession to Greek public schools for Intercultural education and learning difficulties in Greek society.

05/2004 – 11/2006  **“OMONIA” Day Centre for people with mental illness. NGO KLIMAKA”**

* Social support in mentally ill people.
* Responsible of promoting immigrants’ communities through mass media and counselling.
* Awareness raising actions for mental health and Immigrants’.

2003 – 2004 **Ministry of Labor, Department of Social Protection**

Social Worker

2003 **Greek Antipoverty Network** (Member of the European Antipoverty Network)

*Administration Support*

**EDUCATION**

2018 **University of Nicosia**

MSc in Social Work

1999 – 2003 **Athens Technological and Educational Institute**

Bachelor in Social Work

**ADDITIONAL QUALIFICATIONS**

* ΕΚεΠις Trainer code EA 23315
* ΕΚεΠις Support Services code ΣΑ1174
* ΛΑΕΚ Trainer code ΠΑΠ30737

**ANNOUNCEMENTS IN CONFERENCES**

KOUTSIAFTI P. GIOTAKOS O. LAGARI V. GOULA Z. KERAMIDA M. GOULA S. GIANNIRI C. KATSADOROS K. ‘’ THE PERCEPTION OF THE LABEL IN MENTAL ILLNESS STUDY OF SELF- STIGMATIZATION 1 CONFERENCE POLITICAL PSYCHOLOGY ,19-22 MAY , UNIVERSITY OF CRETE , RETHYMNO

Giotakos O., Pappa C., Nikova M., Koutsiafti P., Lagari V., Goula Z**.**, Goula S., **Keramida M.**, Gianniri C., Katsadoros K. «**The social and** **psychological adjustment of the Bulgarian Community in Greece**». *2ο CONFERENCE ‘Brain and Behaviour’, 17-20 NOVEMBER 2005, THESSALONIKI.*

Lagari V., Koutsiafti P., Goula Z**.**, Goula S., **Keramida M**, Katsadoros K., Giotakos O. «**Psychiatric Stigma: the perceptions of a day center’s patients on** **chronic mental illness**». *2ο Διεθνές Συνέδριο ‘Brain and Behaviour’, 17-20 NOVEMBER 2005, THESSALONIKI.*

GIOTAKOS O. NIKOVA M. PAPA K. KOUTSIAFTI P. LAGARI V. GOULA Z. KERAMIDA M. GIANNIRI C. KATSADOROS K. ‘’MENTAL HEALTH AND IMMIGRANTS. INVESTIGATE A SAMPLE OF BULGARIAN IMMIGRANTS.19 PAN-HELLENIC PSYCHIATRIC CONFERENCE 4-8 MAY 2006, ATHENS

**POST**

Laggari, V., Koutsiafti, P., Goula, Z., Goula, S., Gianniri, K., **Keramida, M.,** Katsadoros, K., & Giotakos, O. (2005). Psychiatric stigma: The Perceptions of a Day Center’s Patients on Chronic Mental Illness. *Annals of General Psychiatry,* 4 (Suppl 1): S 151.

Giotakos, O., Pappa, C., Nikova, M., Koutsiafti, P**.,** Laggari, V., Goula, Z., **Keramida, M.,** Goula, S., Gianniri, K., & Katsadoros, K. (2005). The social and psychological adjustment of the Bulgarian community in Greece. *Annals of General Psychiatry,* 4 (Suppl 1): S 115.

GIOTAKOS O. NIKOVA M. PAPA K, KOUTSIAFTI P. LAGARI V. GOULA Z. KERAMIDA M. GIANNIRI K. KATSADOROS K. (2006) ’MENTAL HEALTH AND IMMIGRANTS. INVESTIGATE A SAMPLE OF BULGARIAN IMMIGRANTS. PSYCHIATRIC ,17 (annex I) 428

**HANDBOOK**

**of the Greek National Referral Mechanism for the Protection of Victims of Human Trafficking**

This Handbook was developed and written by:

Theodora Gianni, MSc, Social Worker, Head of Department of Reception, On-Site Intervention &

Social Support Centre of Ampelokipi – Division of Social Interventions – National Centre for Social

Solidarity (NCSS)

Angeliki Serafim, Lawyer, Legal Advisor of the National Referral Mechanism for the Protection of

Victims of Trafficking in Human Beings (NRM)-NCSS

Eirini Vlachou, Lawyer, Associate of the Management Team of NRM in NCSS

Marianna Christou, MSc, Social Worker, Associate of the Management Team of NRM in NCSS

Zoe Kafeiva, Social Worker, Member of the Management Team of NRM in NCSS

**Mary Keramida**, MSc, Social Worker, Member of the Management Team of NRM in NCSS

Evaggelia Skafida, Social Worker, Department of Coordination, Support & Evaluation of Representatives,

Professional Guardians of Unaccompanied Minors – Division of Child Protection – NCSS

Katerina Psimoulaki, MSc, Social Worker, Member of the Management Team of NRM in NCSS

**OTHER SKILS**

English: fluent

Microsoft Office